Balancing stakeholder expectations

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Agenda

Non-profit Organization stakeholders

- Stakeholder drivers
- Case studies
- Summary



Stakeholder Drivers

Patients, Education, Research, Treatments

Financial Support and Sustainability

Reputational Drivers "I'm with"	Cures	Personal Drivers "I want work with my"
Leading non-profit		Condition
Great researchers		Doctor
Strong community		Favorite institution
Industry leaders		Local city
Winners		Idea

While well-intentioned, sometimes NPOs are driven to programs that don't work out as expected

The Case of the Broken Hearts

Donor-driven funding to a favorite clinician at a specific institution (2 NPOs)

- After ~2 years, the projects did not advance
 - Funding was withdrawn

Disappointment and embarrassment

- Institutional leadership and researcher
- Donors/fundraisers and NPO

Key Takeaways

- Be honest about the risk when accepting \$ and making awards
- Can you mitigate risk by adding a second project to increase PTS



CoMMpass: A Matter of Balance

MMRF study of >1,000 newly diagnosed patients. Relied on \$MM from multiple pharma partners; institutional enrolment, sample collection and genomic research

- Critical need to offer companies equal access and a level playing field
- Academic researchers wanted option to see data & publish before industry
- Intellectual Property had to be addressed

Solutions arose after internal & external consideration

- Created Pre-competitive Consortium of companies with equal access
- ▶ Researchers had time-limited, first access to data
- Agreement that IP <u>directly</u> from study was dedicated to public domain



SarcID: Centers of Excellence

In 2017, the Foundation for Sarcoidosis Research (FSR) was funded by a Celgene Impact Award to identify multidisciplinary centers of excellence for sarcoidosis. Launched in 2018.

- Institutions apply for recognition
- Leading KOLs/clinicians of WASOG review and qualify centers
- One of three FSR programs to help patients find physicians

Work in-progress with future-looking questions

- Managing collaboration and ratings
- Clarifying three offerings: Physician vs Clinic vs Centers of Excellence
- Translating offerings to fundraising for FSR



FOUNDATION FOR SARCOIDOSIS RESEARCH

https://www.stopsarcoidosis.org/sarc-id/ https://www.stopsarcoidosis.org/sarc-id/sarcoidosis-clinics/ https://www.stopsarcoidosis.org/physician-finder/

Summary

All NPOs have stakeholders with various drivers and expectations

- Founders, Board, Donors and Fundraisers, Corporate Partners, Researchers, Patients/Caregivers, Government Officials, Staff, Public
- Programming should harness stakeholder resources and enthusiasm; align with the mission; and protect NPO reputation
- Sharing experiences via HRA and developing novel approaches can make for success for NPOs and their supporters

